



About the Maryland Department of Health

The vision of MDH is lifelong health and wellness for all Marylanders.

We work together to promote and improve the health and safety of all Marylanders through disease prevention, access to care, quality management, and community engagement.

About Maryland Long Term Services and Supports

Maryland provides Long Term Services and Supports to people over 65, people with disabilities, and children with chronic illness. Long Term Services and Supports are provided in home and community-based settings, as well as in institutional settings.

Maryland Medicaid is dedicated to providing choice and autonomy in the provision of services to over 42,000 individuals receiving Long Term Services and Supports.



Maryland Department of Health

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State of Maryland

Department of Health



MyLTSS

MD Home and Community Based Services



What is MyLTSS?

MyLTSS is a user-friendly system where you can review your services and identify service errors. Within MyLTSS is a record of your personal assistance services that is updated every time a provider clocks-in or out to help you.

You can access MyLTSS online now!

MDH is always looking for ways to improve your services. We created MyLTSS with our participants in mind. Our goal was to create an easy to use tool to help you more effectively manage your services.

Who can use MyLTSS?

You!

You can log-in as often as you want. You can also invite someone else to use MyLTSS if you want them to see your information. This person can be any representative you authorized with your supports planner, including a guardian, family member, or close friend that you trust.

You can log-in today, as long as you receive personal assistance services through:

- ◆ Community Options (CO) Waiver
- ◆ Increased Community Supports (ICS) Program
- ◆ Community First Choice (CFC) Program
- ◆ Community Personal Assistance Services (CPAS) Program

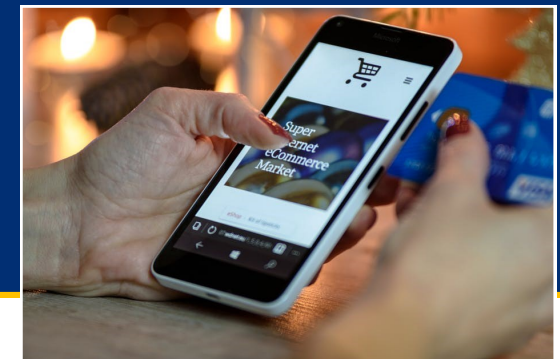
Why should I use MyLTSS?

You should use MyLTSS to have more control of your services. How you use it is up to you!

Have you ever:

- ◆ Wanted to know how your personal assistance provider is billing ?
- ◆ Wanted to see the times that your provider clocks-in and out?
- ◆ Wanted to report a problem with your services?

You can use MyLTSS for all of these activities! Your services will be presented to you in an easy to use calendar, and you will be able to report problems with a service with the click of a button.



How can I get started?

Using MyLTSS is simple! All you need is internet access and a computer, smartphone, or tablet.

To sign up:

1. Contact your Supports Planner. Tell them that you want to use MyLTSS.
2. Go to **MyLTSSMaryland.org** and click Register Account.
3. Enter your information, choose a Username and Password, and you will be ready!